



Your holiday experts to the heart of Europe since 1961

Sea & Music



Vienna Philharmonic Orchestra

6th - 13th July 2012

An Ocean Of Sound

Sea & Music is something else, something different. It's a blend of sublime Classical music and leisurely Mediterranean travel... a journey to relax your body, provoke thought and nourish your whole soul.

From the sun-baked bazaars of Istanbul to the sigh-inducing scenery of Athens, join us onboard Mein Schiff 1 as the Vienna Philharmonic Orchestra take to the seas for their Eastern Mediterranean tour.

Travelling with a mixture of cordial, like-minded guests and passionate musicians we guarantee your trip will never be low on magic moments. You'll return rested and relaxed, with a heart full of priceless memories.





The Vienna Philharmonic Orchestra in the Eastern Mediterranean

The Vienna Philharmonic Orchestra is in the lucky position to constantly perform abroad as an orchestra. On our tours we really feel how music can overcome borders and barriers. As a consequence, an occasion such as a Sea & Music cruise is a true deepening of this experience, an event we share with an audience from all five continents.

These voyages are the best proof that interactivity exists not only in the imagination of the performer, but it's also a requirement of music lovers to witness how a piece is prepared. During the on-board public rehearsals the audience feels what interpretation means to the orchestra. The many chamber concerts, played by various ensembles from the Philharmonic, will delight and regale the guests - even on the high seas.

The Vienna Philharmonic Orchestra is looking forward to its third cruise. On this occasion, conductor Herbert Blomstedt and soloists Rudolf Buchbinder, Rainer Honeck and Angelika Kirchschrager will be joining us.

The symphony concerts will take place in selected concert halls such as the Anadolu Auditorium in Istanbul and the Megaron concert hall in Athens. We also have one open-air concert planned for the stunning archaeological site of Ephesus.

The music programme includes works by Franz Schubert, Ludwig van Beethoven, Joseph Haydn and Wolfgang Amadeus Mozart. In addition, soloist Rudolf Buchbinder will play music from both the Classic and Romantic eras. To conclude, we have Mezzo-soprano Angelika Kirchschrager performing songs by Brahms, Schumann and Schubert.

A concert tour like this has the wonderful advantage of only having to pack your suitcase once. To travel with an audience, to have the guests experience on board rehearsals - whilst at the same time enjoying the changing landscapes - make this tour a truly exciting one and is without doubt an enrichment of all our lives.

The Artists



Herbert Blomstedt Conductor

Born in the U.S. to Swedish parents, Herbert Blomstedt began his musical education at the Royal Academy of Music in Stockholm, Sweden and in 1954 made his debut as conductor with the Stockholm Philharmonic Orchestra.

From 1975 to 1985 he was chief conductor of the Staatskapelle Dresden, an orchestra he toured the United States, Japan and over twenty European countries with.

From the mid to late 90s, Blomstedt was Musical Director of the NDR Symphony Orchestra in Hamburg. In 1998 he became Director of the Gewandhausorchester in Leipzig (a post held until 2005) and in 2003 was deservedly awarded the German Federal Cross of Merit. As well as receiving countless honorary doctorates he has also been granted the title of Honorary Conductor of no less than four orchestras: the NHK Symphony Orchestra in Japan, the Danish National Symphony, the Swedish Radio Symphony and the Bamberg Symphony Orchestra, respectively.

In addition to these dizzying commitments, he continues guest conducting some of the world's most renowned orchestras, the Berlin Philharmonic Orchestra, Vienna Philharmonic Orchestra, Royal Concertgebouw Orchestra, Orchestre de Paris, the Chicago Symphony and New York Philharmonic Orchestra, to name but a few.

In 2011, a late debut saw him performing with the Vienna Philharmonic Orchestra, a collaboration that continues not only with their 2012 tour, but also with concerts in Vienna in 2013. In 2012 Maestro Herbert Blomstedt will celebrate his 85th birthday.



Rudolf Buchbinder Piano

Rudolf Buchbinder began his comprehensive musical career as a chamber musician. Since then, he has gone on to perform as a soloist with the world's greatest orchestras and conductors. He has become a much-loved and popular guest at the world's major Classical music festivals, such as the Salzburg Festival.

The scale and breath of Buchbinder's repertoire is evident in the hundreds of albums he has recorded, many of which include 20th century compositions.

For his outstanding recording of Joseph Haydn's complete piano works he was bestowed the Grand Prix du disque. Buchbinder's most recent live recordings have included Brahms, Mozart and Beethoven concertos. For both Brahms concertos the Royal Concertgebouw Orchestra, conducted by Nikolaus Harnoncourt, accompanied him. By contrast, the Vienna Symphony Orchestra performed with him, as a playing conductor on the five Beethoven concertos. Finally, the Vienna Philharmonic Orchestra accompanied him, again as a playing conductor, on the six Mozart concertos, at the prestigious Wiener Festwochen, in 2006.

Rudolf Buchbinder attaches great importance to meticulous research and as such owns an extensive collection of original editions of sheet music. One of the projects most close to his heart has been the interpretation of Beethoven's New Testament, the cyclic performance of all 32 piano sonatas, which he has played in over 40 cities. Following one of these mammoth renditions the newspaper Frankfurter Allgemeine Zeitung hailed Buchbinder as "one of today's most important and competent Beethoven performers".

The Vienna Philharmonic Orchestra and the soloists are represented by Künstlersekretariat Buchmann GesmbH, www.buchmann.at



Rainer Honeck

Violin

Born in Nenzing, Austria, Rainer Honeck took up the violin at the age of seven and later pursued his studies at Vienna's School of Music and Performing Arts. His affiliation with the Vienna Philharmonic Orchestra began in 1978, when the orchestra awarded him a bursary from the Karl Böhm Foundation.

In 1981, he formally joined both the Vienna State Opera and the Vienna Philharmonic Orchestra as first violinist, advancing to the position of concertmaster in the Opera in 1984 and to concertmaster of the Vienna Philharmonic Orchestra in 1992.

While his engagements with the orchestra remains pivotal to his musical life, Honeck has also managed to carve himself a solo career, with many concert appearances in Europe, Asia and North and South America.

Rainer Honeck's extensive work as a chamber musician is splendidly documented in various radio, television and CD productions. His recordings as a concertmaster include live productions of Rimskij-Korsakov's Scheherazade with the Vienna Philharmonic Orchestra and Richard Strauss' A Hero's Life under the direction of conductor Christian Thielemann.

He has further recorded Dvorak and Mendelssohn Violin Concertos with the Czech Philharmonic, in addition to Franz Schubert's Complete Works for violin and piano as well as a double CD of Mozart's Violin Concertos.

Music is a moral law.

It gives soul to the universe, wings to the mind,

flight to the imagination, and charm and gaiety to life and to everything.

Plate



Angelika Kirchschrager

Mezzo-soprano

Internationally recognized as an interpreter of Strauss and Mozart, Austrian-born mezzo-soprano Angelika Kirchschrager is seen as one of the most important vocal artists, performing today. Dividing her time between recitals and opera she has recently performed in Europe, North America and the Far East.

Whilst the vast range of her voice is apparent in roles such as Pelleas et Melisande, Sophie's Choice and The Rape of Lucretia, her true repertoire stretches from Bach, Berlioz and Brahms to Mendelssohn, Weill and Wolf – from Berlioz, Dvorák and Korngold, to Ravel, Rossini, Schubert and Schumann.

In November 2009, she was made an Honorary Member of the Royal Academy of Music in London and in June 2007 was also awarded the title Kammersängerin of the Vienna State Opera by the Austrian Government.

This most elegant of singers is a frequent guest on such prestigious stages such as La Scala in Milan, the Metropolitan Opera in New York and the Royal Opera House Covent Garden, to name but a few.

Kirchschrager has also guested at the world-renowned Salzburg Festival, the Vienna State Opera, Carnegie Hall in New York and London's Wigmore Hall.

In addition to recording a variety of cd's and dvd's, Angelika Kirchschrager has won numerous awards and prizes including, in 2005, a highly prestigious Grammy.



The Eastern Mediterranean... a coastline of dazzling beauty

Valletta, Malta

Friday July 6th 2012 - Embarkation day - Dep. 19.00

With its Arabic influences and its Sicilian-inspired cuisine, the island of Malta's diversity is reflected in Valletta, its capital. Here we see celestial churches, labyrinthine backstreets and glorious citadels perched high on the surrounding hills. By contrast, the island also offers the modern attractions of fine Mediterranean cuisine and lively nightlife. Wherever you go the architecture's honeycoloured stone is set poetically against the deepest of Mediterranean blues. Here, the infectious 'joie de vivre' of its people make life in Malta that little bit richer.

Inclusive shore excursions:

Friday July 6th or Friday July 13th 2012:

"Two Capitals: Valletta & Mdina" - (Excursion Package 1)

A tour of the present and former capital of the island, with inside visit to the Presidential Palace and Barakka Gardens.

Duration: approx. 4hrs

"Marsaxlokk Market & Harbour Cruise" - (Excursion Package 2)

A relaxing boat trip combined with a visit to the colourful Marsaxlokk market. **Duration:** approx. 4hrs

To fit in with your flight times please choose one of the above excursions, available in the morning or afternoon on your arrival or departure day.

Relaxation at Sea

Saturday July 7th 2012

Sea & Music

Saturday is a day for relaxing at sea. Enjoy your first encounter with the Vienna Philharmonic Orchestra, as they give both a public rehearsal and an onboard chamber concert. This is a chance to really immerse yourself in the music, to meet fellow passengers and generally acclimatise to life at sea.

Istanbul, Turkey

Sunday July 8th & Monday 9th 2012 - Arr. 21.00 Dep. 18.00

Straddling the Bosphorous - the narrow strait between the Black Sea and the Marmara Sea - Turkey lies physically and culturally in two continents, both Europe and Asia. What is apparent more than this meeting of East and West, though, is the surreal juxtaposition of the old and the new...the Souks competing with the fashion boutiques, for instance, or donkeys fighting for 'parking space' with gleaming new motorcycles and cars. With its historic buildings, spice markets, Ottoman mosques and ancient minarets, Istanbul provides visitors with more than enough to see during the day. But, it's at night, with its teeming streetlife, that the place really swings into gear.

Sea & Music

Sunday: Start today with an onboard chamber concert and end the evening in Istanbul. During the day there is an onboard chamber concert, in addition to an open rehearsal where you can watch Herbert Blomstedt and the orchestra preparing a piece of music.

Monday: The Vienna Philharmonic Orchestra's first matinée concert takes place in Istanbul's grand Anadolu Auditorium. Wielding the baton on this occasion is Herbert Blomstedt. Air conditioned coaches will transfer you to and from the Auditorium.

N.B. Once you've decided where you want to start your Istanbul exploration, immediately after the concert (Package 1) or after a lunch break on the ship (Package 2), please choose one of the Excursion packages.

Inclusive shore excursions:

Sunday July 8th 2012:

"Istanbul By Night" - (Excursion Package 1 & 2). Scenic drive through, both, old town and modern Istanbul.

Duration: approx. 2hrs

Monday July 9th:

"Grand City Tour With Lunch" - (Excursion Package 1).

Experience Istanbul's highlights such as the Blue Mosque, Topkapi Palace and Big Bazaar after lunch in the city.

Duration: approx. 6hrs

OR

"Highlights of Istanbul" - (Excursion Package 2). Enjoy an afternoon visit to Topkapi Palace and Grand Bazaar, after a lunch on board.

Duration: approx. 3hrs





Kusadasi (Ephesus), Turkey

Tuesday July 10th 2012 - Arr. 17.00 Dep. 01.00

The port of Kusadasi, meaning 'island of birds,' is the gateway to the archaeological site of Ephesus. The town's old quarter is a picturesque maze of winding backstreets and houses adorned with flowers and birdcages. Originally a Greek city (later, Roman) Ephesus is located just 19 km from the port of Kusadasi. It is famed for the ruins of the Temple of Artemis which, at the time, was considered one of the Seven Wonders of the World. In the 1st century BC, Ephesus had a population of more than 250,000, making it the second largest city in the world.

Sea & Music

After a chamber music matinée, on board, relax by the pool under the warm Mediterranean sun. Later in the day a scenic drive will take you to explore Ephesus, one of the most important archaeological sights in the world. Following your tour around Ephesus, the Vienna Philharmonic orchestra will perform a unique open-air concert in the heart of this ancient site.

Inclusive shore excursions:

"Ephesus" - (Excursion Package 1 & 2) Wonders of the Ancient World. During your walk in Ephesus you will explore the Odeon, the Great Theatre, Trajan's Fountain, and the Celsus Library. As a grand finale, you will enjoy a magical open-air concert in this fabulous ancient city.

Duration: approx. 5hrs

Piraeus, (Athens) Greece

Wednesday 11th July 2012 - Arr. 14.00 - Dep. 01.30

Piraeus has been the main port of Athens since 482 BC. Presently, the harbour is a busy gateway with ferries, ships and glamorous yachts heading for the Greek islands, or cities along the Mediterranean coast. If you visit Athens in search of tranquility and great gleaming temples, prepare to be amazed as the city has recently morphed into a vibrant metropolis. But even the brutality of modernism fails to diminish the beauty of a place like Athens. There are still such ancient treasures as the 2,500 year old Parthenon for you to explore.

Travel Discover Experience Enjoy

Sea & Music

The final symphony concert of this tour takes place, in the evening, in the 2,000 seater Megaron concert hall in Athens. Herbert Blomstedt will lead the orchestra for this occasion. Air conditioned coaches will transfer you to and from the venue.

Inclusive shore excursions:

"Athens & Acropolis" - (Excursion Package 1). Panoramic City tour and visit to the ancient Acropolis. Duration: approx. 4hrs

OR

"Athens Panorama and Old Town Plaka" - (Excursion Package 2) Panoramic City tour with free time in the old town of Plaka.

Duration: approx. 3.5hrs

Relaxation at Sea

Thursday 12th July

Sea & Music

Your final day at sea offers a chance to enjoy one more onboard chamber concert with members of the Vienna Philharmonic Orchestra. This closing concert will not only give you a chance to reflect on the whole experience, but also allow you to bid a hearty farewell to the musicians and your fellow passengers.

Valletta, Malta

Friday 13th July - Disembarkation day - Arr. 06.30

Your included shore programme:

- One excursion package, per person is included in the cruise price.
- There is no refund if this option is not taken.
- Please choose your excursion package from option 1 or 2, see above or excursion leaflet attached.
- To help us plan your excursions effectively please communicate your choices at the time of booking.
- All excursions are available in English and German. Contact us immediately if you need to book an excursion in a language not listed. For all other languages surcharges will apply.
- A minimum number of 35 participants are required for each excursion.

We are here to make your experience as pleasant and trouble free as possible.



Mein Schiff 1

Mein Schiff 1 is an elegantly refurbished vessel with 14 cascading decks and an expansive 2,200 sq. metre deck space, around the pool. In addition there are a dizzying 9 restaurants and 11 bars, or lounges, offering an unparalleled choice of food and drink from around the world. Relish the ease and comfort of daily life onboard. Your choices are abundant - and nearly all are complimentary.*

Mein Schiff 1's impeccable standards apply to every detail of your voyage. A 780-man crew, comprising 50 nationalities, ensures that guests have everything they need at all times. Whether it's something as simple as a smile, or the barmen remembering how you like your cocktails, the crew has it covered.

New Premium all-inclusive

All meals and drinks in the majority of restaurants, bistros and bars are inclusive. This means your tea, coffee, mineral water, cocktails and long drinks are all complimentary. * TUI Cruises prefer your costs to be completely transparent, making it a more relaxing, enjoyable voyage. The only thing you need to worry about is how best to enjoy your time.



Fulfilling your every wish

Dining

Whether you choose a casual finger buffet on the sun deck, or to make a grand entrance down the sweeping staircase of the two-deck-high Atlantik Restaurant, Mein Schiff's army of talented chefs provides a selection of mouth-watering, international cuisine.

In the ever-popular Anckelmannsplatz restaurant guests can enjoy selecting the ingredients for their own wok dish, at lunch or dinner, then watch it being freshly (and perhaps theatrically) cooked to your liking.

Just around the corner, on the pool deck, is the Cliff 24 Grill, (open 24 hours) offering a selection of succulent burgers, wraps and salads.

The Surf & Turf restaurant* is a traditional grill offering specialties such as Boston Lobster and Wagyu beef. Alternatively, Richards – Feines Essen gourmet restaurant* will tease your taste buds with a menu of spectacular fine-dining specialties.

Lovers of Mediterranean food will find that the Tapas y Mas Bar (deck 11) provides delicacies to satisfy even the most discerning diner.

Guests with a passion for fish should head for the GOSCH Sylt specialty restaurant. (Deck 11.)

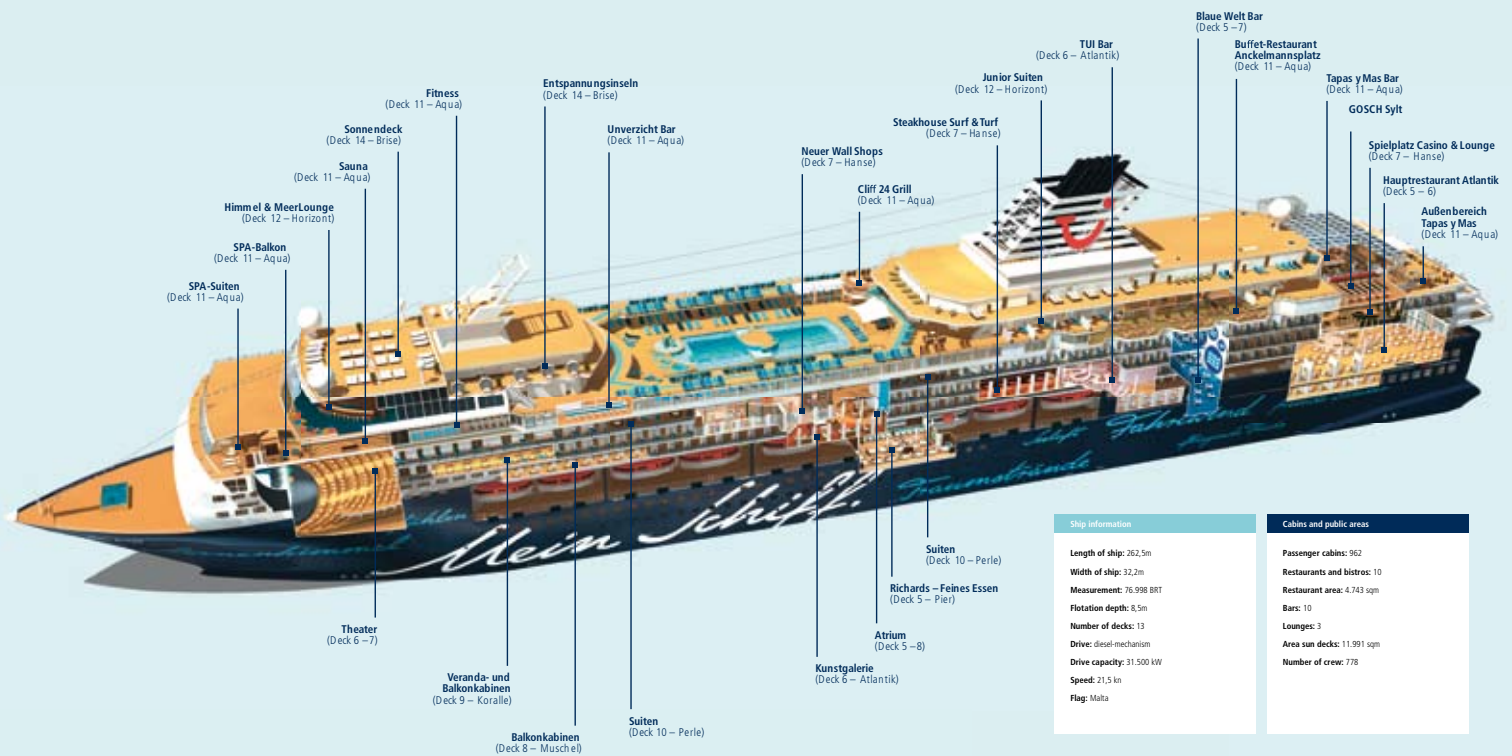
In the Blaue Welt (Blue World) Bar* Japanese Sushi is the order of the day. Here guests can enjoy freshly made Sushi, with Japanese beer, Sake, or a selection of Asian teas.

For night birds, early risers, and latecomers, La Vela (deck 11) cooks up a hearty breakfast from 6 - 11 am. Don't forget - 'the crew has it covered'.

Best of all, as there are no set places, or dining times, you can dine wherever and whenever you wish.

*Not included in the New Premium Inclusive are the steakhouse Surf & Turf, the gourmet restaurant Richard Feines Essen and the Blaue Welt (Blue World) sushi bar, Champagne, special Spirits and a few select wines.

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Ship information	Cabins and public areas
Length of ship: 262,5m	Passenger cabins: 962
Width of ship: 32,2m	Restaurants and bistros: 10
Measurement: 76.998 BRT	Restaurant area: 4.743 sqm
Flotation depth: 8,5m	Bars: 10
Number of decks: 13	Lounges: 3
Drive: diesel-mechanism	Area sun decks: 11.991 sqm
Drive capacity: 31.500 kW	Number of crew: 778
Speed: 21,5 kn	
Flag: Malta	

TUI Cruises

Mein Schiff 1 - The Luxury of Choice

Cabins

Mein Schiff 1's cabins offer all the modern conveniences combined with the Old World charm of ocean travel. Almost half of the cabins have either a balcony, or veranda of up to 24 square metres. This provides an area where you can withdraw, for quiet contemplation, or perhaps to celebrate a brilliant Istanbul sunset, with your favourite cocktail, or glass of champagne.

Mein Schiff 1 has 655 outside cabins (430 with balcony, or veranda) including 10 Suites and 40 Junior Suites, in addition to 7 'barrier-free' cabins, designed for wheelchair access. It also offers 307 inside cabins, including 1 barrierfree cabin.

All cabins include an ever-ready Nespresso machine, for those spontaneous coffee moments.



Anything But Plain Sailing

Wellness & Spa

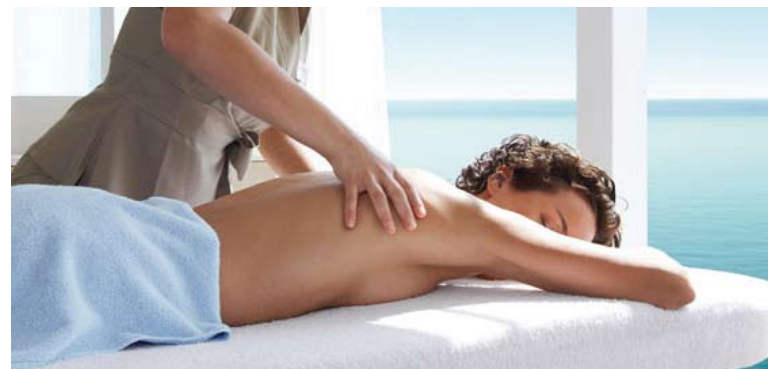
The Good Mood Cruise

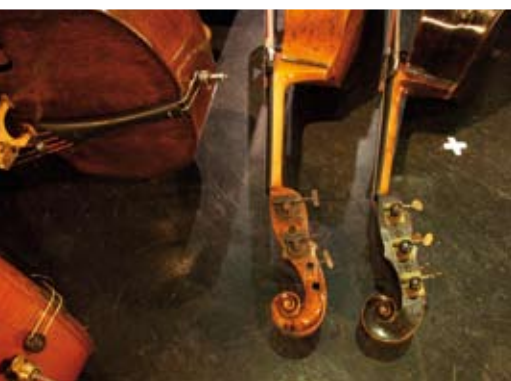
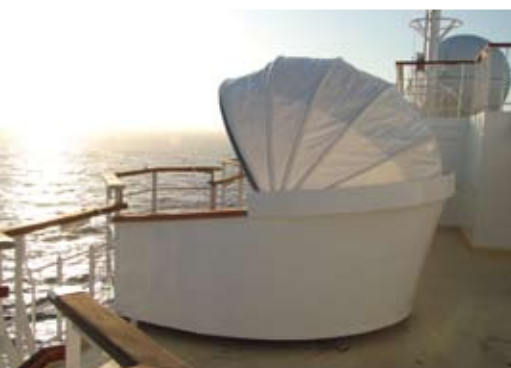
Step into a magnificent sanctuary of health and fitness and feel your senses and spirits soar. Your cares will float away and a new you will emerge, relaxed and rejuvenated. One of the jewels in Mein Schiff's impressive crown is the 1,700 sq metre Spa & Sea, which includes a huge Finnish sauna with panoramic views of the ocean.

In addition to saunas, hamam steam baths and private Spa suites, Spa & Sea also offers a selection of cosmetic treatments with products from BABOR, La mer and San Vino*. Everything is designed to take you to a higher level of relaxation and bliss. Those looking to stay in shape - with aerobics, cardio workouts, Pilates and weight-training - will certainly benefit from Mein Schiff's fitness suite.

The outdoor facilities, too, are a joy. From putting greens and volley and basketball courts, to the ship's dedicted jogging track - everything is available, whether you're a fitness fanatic, or a casual user. On request, a personal training plan can be drawn up for you. This includes expert nutritional advice. Sea & Spa opening times: 0800 - 2100.

*Please note spa treatments are NOT included in the price. Clients can use the sauna for free. Where we list luxury spa and fitness suite as all inclusive. (See page 11)





Through the heart of the Mediterranean

ROUTE

Date	Harbour	Country/Island	Arrival	Departure
Fri, July 6 th 2012	Valetta	Malta		19:00
Sat, July 7 th 2012	Relaxation at Sea			
Sun, July 8 th 2012	Istanbul	Turkey	21:00	
Mon, July 9 th 2012	Istanbul	Turkey		18:00
Tue, July 10 th 2012	Kusadasi	Turkey	17:00	1:00
Wed, July 11 th 2012	Piraeus (Athens)	Greece	14:00	1:30
Thu, July 12 th 2012	Relaxation at Sea			
Fri, July 13 th 2012	Valetta	Malta	6:30	

CATEGORIES, SIZES & PRICES

Category	Size in m ² (Balcony/ Veranda)	Decks	Price per Person
Inside Cabins			
INC	16 m ²	4	£2,649
INB	16 m ²	4, 5, 8	£3,249
INA	16 m ²	9, 10, 12	£3,699
Outside Cabins			
AUC	17 m ²	4, 5	£4,429
AUB	17 m ²	4, 5	£4,899
AUA	17 m ²	8, 9	£5,129
Balcony/ Veranda Cabins			
BAA	17 m ² (5 m ²)	9, 8	£5,439
VEA	16 m ² (9 m ²)	9, 10, 12	£5,649
FAM	20 m ² (9 m ²)	8, 10	£5,829
Suites			
JUS	22 m ² (13-19 m ²)	10, 12	£5,899
SUI	49 m ² (24 m ²)	10	£7,409

SINGLE OCCUPANCY SURCHARGE

limited availability only in the categories listed below

Inside Cabin	INB, INA	60% Surcharge	
Outside Cabin	AUB	70% Surcharge	
Veranda Cabin	VEA	90% Surcharge	
Junior Suites	JUS	100% Surcharge	

The Eastern Mediterranean

is a breathtaking part of the world that radiates warmth both figuratively and literally.

Sail to the heart of romantic cities, picturesque harbours and noble monuments of antiquity.



Our Commitment

All Inclusive Cruise Highlights

- Three onshore concerts with the Vienna Philharmonic Orchestra performing Schubert, Beethoven, Haydn, and Mozart.
- Prestigious concert venues:
 - Anadolu Auditorium, Istanbul
 - Open-Air concert in the ancient city of Ephesus
 - Megaron Concert Hall, Athens
- Performances by Herbert Blomstedt, Rudolf Buchbinder, Angelika Kirchschrager, and Rainer Honeck
- Four onboard Chamber concerts by ensembles of the Vienna Philharmonic Orchestra
- Access to public rehearsals, on board the ship, with the Vienna Philharmonic Orchestra
- Meet & Greet with members of the Vienna Philharmonic Orchestra
- Autograph session
- Onboard lecture by Dominique Meyer, Director of the Vienna State Opera
- Onboard lecture on Ephesus by excavation expert from the Austrian Archaeological Institute
- Excursion Package which includes four tours
- Natural beauty of the Mediterranean coastline and Sea

All Inclusive Cruise Highlights

- Economy class flight from London to Malta return
- Transfers from airport to the cruise and vice versa
- 8-day cruise with full board accommodation aboard Mein Schiff 1
- New: Premium All Inclusive!
- Waiter service in selected restaurants
- Unrestricted dining times
- Excursion package included - either number 1-2
- Transfers to and from onshore concerts
- Premium onboard space per guest
- Nespresso coffee machine in all cabins
- All gratuities included
- Luxury spa and fitness suite
- Luxury bath towels
- All port taxes
- Onboard doctor and full medical facilities
- Multi-lingual MM Reisegesellschaft and MS6 representatives onboard

If music be the food of love, play on. *William Shakespeare*

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Terms and Conditions

This is a shortened form of our Booking Conditions which together with any other information we brought to your attention before we confirmed your booking, form the basis of your contract with DERTOUR. Please read them carefully TOGETHER WITH THE FULL BOOKING CONDITIONS. The full details can be found on our website www.dertour.co.uk/music-cruise

These Booking Conditions apply generally whether you have booked one of our Packages (Inclusive Price Combinations) or our single component items, e.g. accommodation or transport only. Please note however that where you have purchased a single component, there is a different condition as to liability. Please see 'Our Responsibility' clause below.

By making a booking, the first named person on the booking agrees on behalf of all persons detailed on the booking that:

- He/she has read these terms and conditions and has the authority to and does agree to be bound by them;
- He/she consents to our use of information in accordance with our Privacy Policy;
- He/she is over 18 years of age and resident in the United Kingdom.

Booking and Paying For Your Arrangements

A booking is made with DERTOUR when a) you tell us that you would like to accept our written or verbal quotation, and b) you pay us a deposit of 30% of the total tour price unless advised differently at the time of booking (or if booking within 10 weeks of departure, full payment). When we issue you with a confirmation invoice, a binding contract will come into existence. DERTOUR is the acting Principal for MM Reisegesellschaft.

Upon receipt, if you believe that any details on the confirmation or any other documents are wrong you must advise us immediately as changes may not be possible later.

The balance of the cost of your arrangements (including any applicable surcharge) is due 10 weeks prior to scheduled departure. If we do not receive this balance in full and on time, we reserve the right to treat your booking as cancelled by you, in which case the cancellation charges set out below will become payable. All credit card bookings will be subject to a 2% handling fee (American Express 3%).

Your Financial Protection

When you buy an ATOL protected air holiday package or flight from us you will receive a Confirmation Invoice from us (or via our authorised agent through which you booked) confirming your arrangements and your protection under our Air Travel Organiser's Licence number 1839. We are a Member of ABTA. Package holidays that don't include air travel are protected by our ABTA bond (V4570). In these cases, in the unlikely event of our insolvency, the CAA or ABTA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information see www.atol.org.uk and www.abta.com. If you book arrangements other than a package holiday, the above financial protection does not apply. We can also offer you an arbitration scheme for the resolution of disputes arising out of, or in connection with this contract. Further information on the Code and arbitration can be found on ABTA's website www.abta.com.

Pricing

The price of your travel arrangements has been calculated using exchange rates quoted in the "Financial Times Guide to World Currencies" of 12th September 2011 in relation to the following currencies:
£1.00 Sterling = 1.16 Euro

We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays.

The price of your holiday is subject at all times to changes in transport costs such as fuel, scheduled airfares and any other airline cost changes which are part of our contracts with airlines (and their agents), cruise ship operators and any other transport provider; to cost changes arising from government action such as changes in VAT or any other government imposed changes; and to changes in currency exchange rates and to duties, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports any or all of which may result in a variation of your holiday price.

We will absorb and you will not be charged for any increase equivalent to 2% of the price of your travel arrangements, which excludes insurance premiums and any amendment charges and/or additional services or travel arrangements.

You will be charged for the amount over and above that, plus an administration charge of £1.00 per person together with an amount to cover agents' commission. If this means that you have to pay an increase of more than 10% of the price of your travel arrangements (excluding any amendment charges and/or additional services or travel arrangements), you will have the option of accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, any amendment charges and/or additional services or travel arrangements. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice. There will be no change made to the price of your holiday within 30 days of your departure.

Travel Insurance

We reserve the right to refuse or cancel a booking if you do not have personal travel insurance. We will treat any cancellation for this reason as a cancellation by you and the cancellation charges will be payable as set out below. You are responsible for indemnifying us in full in the event that we incur any losses or expenses arising out

of your failure to take out adequate insurance cover. You are strongly advised to take out insurance which will cover any damage which may occur to property which belongs to other people and which may get damaged.

Cancellation by You If you or any other member of your party decides to cancel your confirmed booking you must notify us in writing. Your notice of cancellation will only take effect when it is received in writing by us at our offices at DERTOUR, 18 Conduit Street, London, W1S 2XN. You will be responsible for applicable cancellation charges up to the maximum shown below, unless otherwise advised. (The cancellation charge detailed is calculated on the basis of the total cost payable by the person(s) cancelling excluding amendment charges which are not refundable in the event of the person(s) to whom they apply cancelling.):

10 weeks prior loss of deposit	
69 - 30 days 50%	29 - 15 days 80%
14 - 8 days 90%	7 days before 100%

Changes by You If you wish to change any part of your booking you must inform us in writing. Whilst we will do our best to assist, we cannot guarantee that we will be able to meet your requested change. All changes will be subject to any applicable rate changes or extra costs incurred as well as any costs incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers. You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible.

Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you. A cancellation fee may be payable.

Accuracy

We endeavour to ensure that all the information and prices both on our website and in our brochures are accurate; however occasionally changes and errors occur and we reserve the right to correct prices and other details in such circumstances. You must check the current price and all other details relating to the arrangements that you wish to book before your booking is confirmed.

Changes or Cancellations by us

It is unlikely that we will have to make changes to your booking arrangements but occasionally, as we make the arrangements for your bookings many months ahead, we may have to make changes both before and after bookings have been confirmed and/or cancel confirmed bookings. Whilst we always endeavour to avoid changes and cancellations, we reserve the right to do so at any time. Occasionally we have to make a "significant change" such as a change of property to that of a lower standard, changing the departure time by more than 12 hours or change of area. If a "significant change" or cancellation of your booking becomes necessary, we will inform you as soon as is reasonably possible before departure. All other changes are treated as "minor" in which case we shall have absolute discretion as to whether you are notified. If we have to make a significant change or cancel your booking, and provided that there is time to do so before departure, we will offer you three options:

- Accepting the alternative booking arrangements as offered to you;
- Transferring to an alternative booking (please note that the price may differ from your original booking); or
- Cancelling your booking (together with a refund of any sums paid).

Following our offer of the alternative booking arrangements, you must notify us of your choice within a reasonable time. If you fail to do so we will assume that you have chosen to accept the alternative booking arrangements. The above options are not available where any change is a minor one or where the changes or cancellation by us arises out of alterations to the confirmed booking requested by you. In addition, if we make a significant change or cancel your booking within 10 weeks before the date of departure we will pay you compensation in accordance with the provisions set out below subject to the following exception: no compensation can be paid and no liability beyond offering you the above options (where applicable) can be accepted where we are forced to make a change or cancellation as a result of unusual or unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised. Such circumstances may include, but are not limited to those listed under "force majeure".

If we make a major change or cancel, less than 10 weeks before departure, we will also pay compensation as detailed below:

43 - 69 days £20
15 - 28 days £40
29 - 42 days £30
0 - 14 days £50

The above sets out the maximum extent of our liability under this clause and we regret we cannot meet any expenses or losses you may incur as a result of inconvenience suffered. Please note: where accommodation with a higher price than the original accommodation is offered by us and accepted by you, the difference in price will be deducted from any compensation payable. Please note, refunds and compensation payable in accordance with this clause are not automatically payable. Any refund or compensation must be requested in writing. Upon receipt of a valid request of refund and compensation, Dertour will aim to make payment within 28 days of request.

Force Majeure Except where otherwise expressly stated in these booking conditions we will not be liable or pay you compensation if our contractual obligations to you are affected by any event which we or the supplier(s) of the service(s) in question could not, even with all due care, foresee or avoid. These events can include, but are not limited to war, threat of war, civil strife terrorist activity and its consequences or the threat of such activity, riot, the act of any government or other national or local authority including port or river authorities, industrial dispute, lock closure, natural

or nuclear disaster, fire, chemical or biological disaster and adverse weather, sea, ice and river conditions and all similar events outside our or the supplier(s) concerned's control. Advice from the Foreign Office to avoid or leave a particular country may constitute Force Majeure. We will follow the advice given by the Foreign Office.

Our Responsibilities Single Components

If you have purchased a 'single component' i.e. accommodation or transportation only, we will accept responsibility only for our own negligence e.g. if we have negligently misdescribed the accommodation etc, or if we have been negligent in our choice of supplier. We will NOT be responsible for the negligence of our suppliers their employees, servants or agents.

Package Holidays

Subject to these booking conditions, your holiday arrangements will be made or performed using reasonable skill and care. We will be responsible if our employees, servants or agents fail to make or perform your holiday arrangements using reasonable skill and care as long as they were acting within the course of their employment or carrying out work which we had asked them to do. We will not be responsible or pay compensation for any injury, illness, death, loss, damage, expense, cost or other claim of any description which results from:

- the act(s) and/or omission(s) of the person(s) affected;
- the act(s) and/or omission(s) of a third party not connected with the provision of the services contracted for and which were unforeseeable or unavoidable; or
- unusual or unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised; or
- an event which either ourselves, our employees, agents or suppliers and subcontractors could not, even with all due care, have foreseen or forestalled.

The services and facilities included in your holiday will be deemed to be provided with reasonable skill and care if they comply with any local regulations which apply, or, if there are no applicable local regulations, if they are reasonable when compared to the local standards in practice.

Complaints

If a problem occurs whilst you are abroad, you must inform the relevant supplier immediately so that the matter can be put right. If the supplier cannot resolve the problem to your satisfaction at the time, you must also contact us immediately by telephoning our offices, so that we are given the opportunity to help. In the event that a complaint cannot be resolved at the time, you must write to us within 28 days of return to the UK quoting the original booking reference and giving all relevant information. PLEASE NOTE: Failure to take these steps will hinder our ability to resolve the problem and/or investigate it fully and in consequence, your rights under the contract may be affected. We regret we cannot accept liability for any claims which are not notified to ourselves and/or our suppliers strictly in accordance with this clause.

Special Requests

Any special requests must be advised to us at the time of booking. You should then confirm your requests in writing. Whilst every effort will be made by us to try and arrange your reasonable special requests, we cannot guarantee that they will be fulfilled.

Disabilities and Medical Problems

We are not a specialist disabled holiday company, but we will do our utmost to cater for any special requirements you may have. If you or any member of your party has any medical problem or disability which may affect your stay, please provide us with full details before we confirm your booking so that we can advise as to the suitability of your chosen arrangements.

Excursions

Excursions or other tours that you may choose to book or pay for whilst you are on holiday are not part of your package holiday provided by us. Passport, Visa and Immigration Requirements and Health Formalities It is your responsibility to check and fulfill the passport, visa, health and immigration requirements applicable to your itinerary. You must check requirements for your own specific circumstances with the relevant Embassies and/or Consulates and your own doctor as applicable. Most countries now require passports to be valid for at least 6 months after your return date. If your passport is in its final year, you should check with the Embassy of the country you are visiting. For further information contact the Passport Office on 0870 5210410 or visit www.passport.gov.uk.

Jurisdiction

These Booking Conditions and any agreement to which they apply are governed in all respects by English law. We both agree that any dispute, claim or other matter which arises between us out of or in connection with your contract or booking will be dealt with by the Courts of England and Wales only (if not referred to ABTA Arbitration).

Data Protection

Full details of our data protection policy are available upon request.

Music Cruise - special note

All artists, venues and other arrangements concerning the musical programme described in this brochure and in subsequent updates of the detailed concert programmes, have been booked in good faith. However in the event that any of said artists, venues or arrangements become unavailable, we reserve the right to substitute any other suitable artist, venue or arrangement. Such substitution would not constitute a major change to the booking.